Before you Go

IMPORTANT: Children 3-5 will need a separate ticket for Aquaventure and the Lost Chambers Aquarium.

Red Route:

• The bus leaves Dubai Mall every half hour from 09:00 until 17:00.

Blue Route:

- The bus leaves Dubai Mall every hour from 09:00 until 17:00.
- The first bus of the day leaves Atlantis The Palm at 8:50.

Sunset and Night Tour

- This is not a hop-on hop-off tour. There is one loop per day. The tour lasts two hours. Pick-up times:
- Stop 1: 18:00
- Stop 2: 18:45
- Stop 3: 19:00
- Stop 4: 19:05
- Stop 5: 19:20
- Stop 6 :-19:30

Al Seef Dhow Cruise:

- Daily and hourly from 10:00 to 15:00.
- Location: Al Seef Stop 3 Red Route
- For further details please check with our staff.

Lost Chambers Aquarium:

- Open daily from 10:00 to 21:00
- Location: Atlantis The Palm Stop 3 Blue Route

Aquaventure Waterpark:

- The ticket must be used within one week from the date you redeem your voucher at The Dubai Mall
- Open daily, from 10:00 a.m. until sunset (closing time depends on the time of year)
- Height restrictions are in place on the rides
- Life jackets are to be worn by all swimmers who are less than 1.2 metres tall (available free of charge)

• Children under the age of 13 must be accompanied by an adult

You can redeem your vouchers at any of our bus stops or you can go to one of the locations below to redeem your vouchers and speak to our friendly, helpful team on how to get the most out of your tour and visit to Dubai.

Customer Support locations:

- The Dubai Mall main entrance
- The Dubai Aquarium & Underwater Zoo (ground floor and second floor)
- Mall of the Emirates Gate 4 (Tourist bus parking next to Ski Dubai)
- Atlantis The Palm (Next to the monorail station)
- JBR The Beach (Amwaj next to KFC restaurant)